

## Medical Confirmation Form

Page 1 of 4

This Medical Confirmation Form is valid for:

- A. Next Business Energy customers who have an account with us who requires life support at their supply address  
B. A family member of a Next Business Energy customer who has an account with us who requires life support at their supply address

**Date of issue:**

Completion and return of this form to Next Business Energy will satisfy the requirement to provide medical confirmation under the Regulations.

If you fail to provide medical confirmation, your premises may be deregistered and if so, you will cease to receive time protections under the relevant regulations.

**Date this form needs to be completed and returned to Next Business Energy:**

If you need additional time to complete and return this medical confirmation form, you can request an extension by contacting Next Business Energy on 1300 46 6398 or email info@nextbusinessenergy.com.au

**Date which you require supply of energy at your premise for the purposes of the life support equipment:**

### Applicant Details

☐ Ms ☐ Mrs ☐ Miss ☐ Mr ☐ Other

First Name		Last Name	
Property Address			
Suburb	State	Postcode	
Home Phone	Mobile		
Postal Address (if different from residential address)			
Suburb	State	Postcode	
Email Address			

### Electricity Account Details

Electricity Retailer – Next Business Energy	Account No.
NMI No. (if known)	

## Medical Confirmation Form

Page 2 of 4

## Patient Details

## Medical Practitioner Details

## Approved Life Support Equipment Prescribed for the Patient

Please Tick [✓] Equipment

☐

an oxygen concentrator

☐

an intermittent peritoneal dialysis machine

☐

a kidney dialysis machine

☐

a chronic positive airways pressure respirator

☐

crigler najjar syndrome phototherapy equipment

☐

a ventilator for life support

☐

any other equipment that a registered medical practitioner certifies is required for a person residing at the customer's premises for life support.

## Medical Confirmation Form

Page 3 of 4

### Consent and Acknowledgement

I consent and acknowledge the below:

#### Emergencies

For any emergencies, please contact your Electricity Distributor on the details highlighted below:

##### Australian Capital Territory

☐ **Evoenergy**  
 ☎ 131 093

☐ **ActewAGL**  
 ☎ 131 493

##### Queensland

☐ **Energex**  
 ☎ 136 262

☐ **Ergon**  
 ☎ 136 296

##### New South Wales

☐ **Ausgrid**  
 ☎ 131 388

☐ **Endeavour Energy**  
 ☎ 131 003

☐ **Essential Energy**  
 ☎ 132 080

##### South Australia

☐ **SA Power Networks**  
 ☎ 131 366

##### Victoria

☐ **AusNet Services**  
 ☎ 131 799

☐ **Citipower**  
 ☎ 131 280

☐ **Powercor**  
 ☎ 132 412

☐ **United Energy**  
 ☎ 132 099

☐ **Jemena**  
 ☎ 1300 131 871

**Next Business Energy Emergency Contact No.** ☎ 1300 180 899

#### Planned outages

Your distributor will notify you of any planned outages to your premises. Planned outages may occur, for example, to carry out maintenance or upgrade works, and you will receive four business days' notice of any planned outages from your distributor.

There may be Next Business Energy planned interruptions to the supply at the address and you will receive four business days' written notice of any planned outages from Next Business Energy.

#### Unplanned outages

Unplanned outages are rare, but can happen due to circumstances beyond our control. We recommend an emergency plan for such times which includes:

- Access to a telephone to dial 000 in the case of threats to life or health
- Placing your distributors number somewhere easily accessible
- A plan to stay with friends or relatives during any outage.
- Having a hard copy list that has the number for doctors the nearest hospital and someone who can help you.
- Having access to a fully charged emergency mobile phone and torch.

#### Changes to my circumstances

Please let us know if there are any changes to your need for life support or if you are moving premises.

If you decided to change retailers at your premise and a person residing at your premise continues to require life support equipment, you will need to advise your new retailer of the requirement for life support equipment.

### Rebates

Rebates are available for life support equipment for residential customers, and these differ from state to state. Once we have received confirmation from your registered medical practitioner, we will ensure that all rebates are applied to your account. If required, we may send you further forms to be completed.

For more information on rebates, visit [www.nextbusinessenergy.com.au/customer-support-services](http://www.nextbusinessenergy.com.au/customer-support-services)

Further information can be found at [www.nextbusinessenergy.com.au/life-support](http://www.nextbusinessenergy.com.au/life-support)

## Medical Confirmation Form

Page 4 of 4

### Applicant Declaration and Authorisation

- All particulars provided on this application form are, to the best of my knowledge, true and correct.
- The electricity supply address for my electricity account is the primary place of residence for the patient (if patient is different from the applicant/Next Business Energy account holder).
- I understand that to ensure priority of supply for the life support machine, Next Business Energy will need to provide my application details to the relevant electricity distributor.
- I will notify Next Business Energy in writing if my circumstances change including the validity of this application or my entitlements to the Life Support Rebate.

### Medical Practitioner Declaration

I certify the above patient requires the use of the selected life support equipment.

### Where do I send my completed form?

Complete forms can be sent to Next Business Energy via the following methods:

**Email:** info@nextbusinessenergy.com.au

**Fax:** 03 8535 2550

**Mail:** Next Business Energy  
Melbourne Office  
PO Box 550  
Flinders Lane VIC 8009